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The Integrated Service
Model

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about



The Toronto Hostels Training Centre
is NOT Interested in the Integrated
Service Model

February 3, 2021

At least not in the person of their "E.D." – Ms Gillson. In fact she doesn't appear to want anything to do with it at all. Does that include teaching people who do want to have something to do with it? A rather frigid and unimaginative bureaucratic response. Let's hope it was "off the cuff" and "on a bad day." In other words, not a characteristic communication.

Asked if her courses in the Older Homeless Population Certificate Program might at least benefit people working in city-run seniors buildings, her silence was deafening. Or maybe she's "from home."

I suppose employees of the new Seniors Housing Unit could still register for courses, but they'd better do it in disguise or pretend they're shelter workers. It seems working for seniors' buidings is somewhat declassse these days – at least at Ms Gillson's Toronto Hostel's Training Centre.

Or maybe the Integrated Service Model – stinks?! I bet that's it!

Edit

Stats

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2/3/2021

Yahoo Mail - Re: Training for Workers in the New City of Toronto Seniors Housing Unit

Re: Training for Workers in the New City of Toronto Seniors Housing Unit

From: jon rowland (jonrowland7@yahoo.com)

To: ruth@thtcentre.com

Date: Tuesday, February 2, 2021, 05:59 PM EST

Well, do you think courses offered in the Older Homeless Population Certificate Program could be useful to workers in a city-operated seniors-only building?

Regards,
Jon Rowland

On Tuesday, February 2, 2021, 05:44:48 PM EST, Ruth Gillson <ruth@thtcentre.com> wrote:

Hello Jon,

Thank you for your email and for your interest in the Toronto Hostels Training Centre.

Our agency is not in any position to get involved with respect to your request regarding the Integrated Service Model.

However, if you have any further questions about the Older Homeless Population Certificate Program or any other training/services we provide please connect any-time.

Thank you,
Ruth

Ruth Gillson
Executive Director
Pronouns – She/Her

Hours of Operation: Mon-Fri (excluding holidays) 8:30-4:30
T: 416-469-0007 ext. 22
F: 416-469-5313
E: elarning@thtcentre.com

The Toronto Hostels Training Centre acknowledges that we are on the traditional territory of the Mississaugas of the Credit, the Huron-Wendat, the Haudenosaunee and we acknowledge that Toronto is now home to many diverse Indigenous Peoples.

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From: jon rowland <jonrowland7@yahoo.com>

Sent: Sunday, January 31, 2021 1:12 PM

To: THTC Registration Admin <inquiries@thtcentre.com>

Subject: Training for Workers in the New City of Toronto Seniors Housing Unit

Good morning,

1/2

2/3/2021

Yahoo Mail - Re: Training for Workers in the New City of Toronto Seniors Housing Unit

I live in a seniors-designated maintained by Toronto Community Housing Corporation. As you may already be aware, all 83 such buildings will soon separate from TCHC as a distintict senior-only corporation - the New Seniors Unit, run according to a model that is also new, the so-called Integrated Service Model.

I am concerned that this model is weak on details, especially on the special training that will be required by a seniors-only population with special needs ranging from advocacy to mental health.

Having worked many years ago in city-run emergency shelters, I am aware of the courses that you offer for shelter workers working with homeless and marginally housed people. I think some of your courses would be very beneficial to workers in a city-run seniors-only building, especially considerable overlap between populations.

I notice of special relevance your **Older Homeless Population Certificate Program**. I think ALL staff where I live, and by extrapolation in all the other city-run seniors building, would benefit by this or a similar program - and moreover I am suggesting to the committe reviewing the Integrated Service Model that this certificate - or perhaps eventually one even more tailored to the needs of employees of the New Seniors Housing Unit, be made mandatory.

I wonder if you have any thoughts about this, that you would care to express to the **Senior Tenants Advisory Committee**, currently reviewing the Integrated Service Model. You can contac the committee via email at stac@torontohousing.ca. The principal consultants ("minders") are Reema Patel and Grant Coffey. For more background, and some admittedly sharp criticism of my own, you should consult my blog here [#Animadversions on a #Crummy #Tract perpetrated by #TCHC and its rubber-stamper and their MINDERS called "ACCOUNTABILITY FRAMEWORK"](#)

#Animadversions on a #Crummy #Tract perpetrated
by #TCHC and its rubber-...

Senior Tenants Advisory Committe parody and satire of feeble-minded attempts to reform seniors' housing in Toron...

and here [If you really want to improve #healthcare and especially #mentalhealth in the new #Seniors #Housing #Unit....](#)

If you really want to improve #healthcare and
especially #mentalhealth i...

Senior Tenants Advisory Committee parody and satire of feeble-minded attempts to reform seniors' housing in Toron...

Please do not be put off by the "sensitive content" warning - I put that up because my language is occasionally - but only occasionally - somewhat rough - and some senior readers are very squeamish.

I hope you will pursue this matter, since the Hostels Training Centre could create a role for itself to play in this, which would of course benefit the Centre and its mandate, but mainly benefit all of us living and working in city-run seniors buildings, now and in the future.

Regards,
Jon Rowland
129-25 West Lodge

2/2

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